



## **Board Adopted Policy**

Policy Title:	<b>Unpaid Passenger Fares</b>		
Effective Date: 10/01/2009	Review Cycle: Three (3) Years		
Board Approval Date: 09/08/2009	Review Date: 04/17/2017		
Review Date: 06/16/2020			

I. Application: Authority wide

II. Intent: The Benzie Transportation Authority (BTA) is a pay to ride service for all members of our community and is here to serve their needs. If passengers are challenged with meeting the cost of the rides we encourage passengers to;

1. Buy a punch pass and save money per ride
2. Contact your employee assistance program or human resources department at work
3. Contact the local Human Service Agency

III. Procedure: ALL passengers of the BTA must pay their fare when boarding the vehicle. Charges are not permitted.

Exception: In an emergency situation BTA drivers and dispatchers have the authority to take a rider and collect the fee at a later date/time.