# Passenger Rules

To ensure a safe and comfortable ride for all passengers, we ask that the following rules be followed by all passengers.

1. Benzie Bus requires exact fare at boarding.  Drivers **do not** carry change.
2. Passengers must be prepared to board the bus 10 minutes prior to the designated pick up time and at the location specified upon booking.  Drivers will wait up to three (3) minutes before departing.  No shows are tracked by Dispatchers and must be paid before passengers will be allowed to schedule future rides.
3. Passengers must follow the directions of the bus driver at all times.
4. Passengers must remain in their seats at all times.  We strongly encourage the use of seatbelts.
5. Benzie Bus will not allow profanity, disrespectful language, obscene gestures, or being loud causing a distraction towards the driver or other passengers.
6. Make seating available as needed, with special consideration for older passengers, pregnant women, and those with special needs.
7. Personal electronic devices are permitted with the use of headphones or earbuds. **No Bluetooth speakers.** Please turn off music and remove earpieces until after you have paid the driver and taken your seat.
8. Personal belongings are to be stowed under the seat or in your lap.  Aisles are not to be blocked.
9. Soliciting or panhandling is not allowed on the bus.
10. Interfering with another's personal space either by touching or emitting objectionable odors are not permitted.
11. Animals, with the exception of service animals, are allowed only in a cage that fits on the passenger's lap, or on the floor in front of or under the passenger's seat.
12. Consuming alcohol, and/or illegal substances, smoking, or vaping is not permitted.
13. Persons with exposed body fluids pose a serious health risk.  Those experiencing this condition will be removed or denied access to the bus.  This includes- but is not limited to – bodily eliminations, spitting and blood.

*Benzie Bus has the right to temporarily or permanently ban passengers from services at its discretion.*