



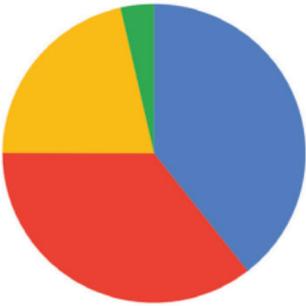
BENZIE BUS

*Connecting People
to Community*



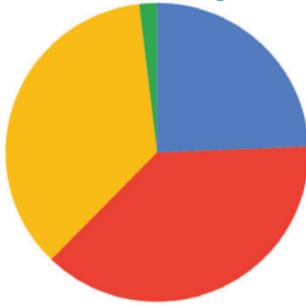
USING YOUR TAX DOLLARS RESPONSIBLY

Operating Revenues



- State Operating Assistance
- Property Taxes
- Federal Assistance
- Other

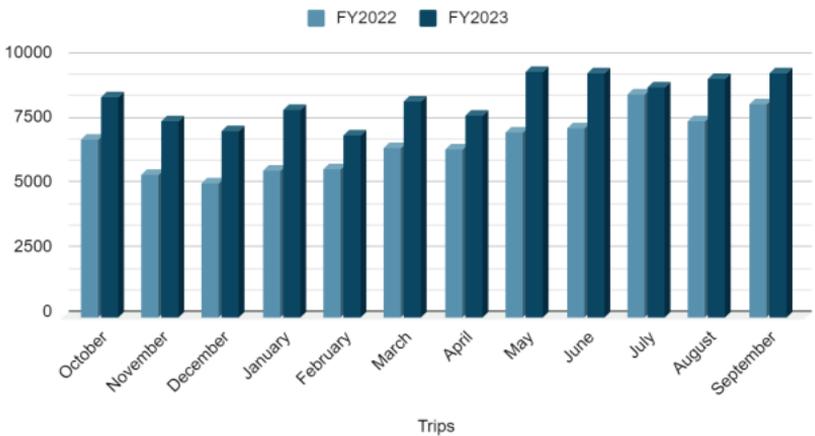
Operating Expenses



- Fringe Benefits
- Labor
- Vehicle Expenses
- Insurance & Utilities

**Benzie Bus provided 100,718 rides in 2023!
That's an increase of 20% from 2022.**

Passengers



**89% of Benzie Bus employees work
directly with passengers**

PUBLIC TRANSIT IS FOR EVERYONE

Benzie Bus provides access to jobs, education, healthcare, and other essential services.

- 1 > 2 > 3 > 4 > 5
- Access to Jobs
- Access to Education
- Access to Healthcare
- Access to other Essential Services
- Reduced Isolation



1 Access to Jobs

Public transit creates new jobs, such as bus drivers, office workers, and maintenance support. Local businesses need employees, and our buses get those workers to jobs so our economy can thrive.

Benzie Bus provided 25,899 work trips in 2023



2 Access to Education

Benzie Bus helps students get to and from school, which can improve their academic outcomes.

Benzie Bus provided 29,182 school trips in 2023



3 Access to Healthcare

Rural public transportation helps people get to and from healthcare appointments, which can improve their health outcomes.

Benzie Bus provided 9,500 trips to medical appointments in 2023



4 Access to Other Essential Services

Rural public transportation helps people get to other essential services, such as grocery stores, banks, and post offices.

Benzie Bus provided 15,400 Shopping trips in 2023



5 Reduced Isolation

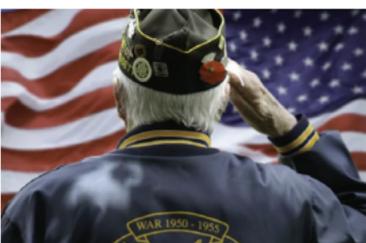
Rural public transit helps reduce isolation by connecting people to their communities

Benzie Bus provided 19,175 trips for social services and recreation



A **Text 2 Ride** option for customer communication was launched at the beginning of 2023, and Benzie Bus Dispatch handled over 26,000 calls and text messages.

Arlene Killeen, Employee of the Year (2022) has worked at Benzie Bus for 11 years



At Benzie Bus, we are especially honored to serve Veterans in our community. In 2023, we expanded our reduced fare structure to include Veterans and active military members.