



Benzie Transportation Authority Marketing Committee Meeting Thursday, November 30, 2017 @ 8AM Petals & Perks, 429 Main St Frankfort Minutes Approved as Presented January 18, 2018

- I. Welcome and Call to Order Chairwoman Anne Noah called the meeting to order at 8:00AM
- II. Roll Call Anne Noah, Susan Kirkpatrick, Josh Stoltz, Jessica Carland
- III. Public Comment None
- IV. Review and Approval of Agenda Jessica added Tablets under New Business. Motion by Josh second by Susan to approve agenda as amended. All ayes, motion carried
- V. Review and Approval of October 18, 2017 Minutes. *Motion* by Susan to approve October 18, 2017 minutes as presented. Second by Josh. All ayes, *motion carried*.

VI. Marketing

- Magical History Tour We've already received sponsorship from the Benzie Chamber for 2018 MHT and are planning the routes for next year. Discussion over route options and 2018 sponsorships
- b. JARC
 - i. Crystal Mountain Attended Job Fair on 11/8
 - ii. Munson Outreach event on 11/13
 - iii. Cherry Republic Attended Job Fair on 11/2
 - **iv. Xpert Fulfillment** Jessica made an attempt to connect with them re: rides for employees. She will try again in a few months.
 - v. Empire Still trying to determine whether there is a need for service in Empire. Jessica reached out to the Empire Clinic and Empire Senior Center.
- **c. NEMT** Jessica met with the Director of Centra Wellness regarding medical rides for Medicaid beneficiaries.
- **d. Google Transit** The Feed has been accepted. Not sure yet when it will go Live but we expect it will be before the end of the Calendar Year
- e. Commuter Card We are discussing implementing a 31-day commuter pass. Working on price point. BATA has just launched theirs; \$35 full fare/\$17.50 reduced for their City links. We're considering \$70/\$35.

VII. Outreach

- a. Smart Commute 2018 Discussion over past Smart Commute initiatives.
- **b. Maples** Jessica met with the Maples at the beginning of November and was able to clear up some confusion re: Contract Fares and regular rides for group trips
- **c.** Universal Reduced Fare Card Pilot We'll be participating in a Pilot program over the next year. Jessica will be attending a webinar next week.





- VIII. Public Relations
 - a. Recent Ink Articles in the RP and RE regarding our Annual Report
- IX. New Business
 - **a. Tablets** Tablets rolled out on Monday. We will be putting out a Press Release soon. The staff has handled the transition extremely well.
- X. Old Business
 - **a.** Annual Report Bill/Chad/Jessica have been presenting the Report at village/township meetings.
- XI. Public Comment None
- XII. Future Meeting Schedule The Marketing Committee will continue to meet bi-monthly, between Board Meeting months. The next meeting will take place January 18, 2018 at 8AM, Petals & Perks (Frankfort)

Recording Secretary

Date